

WOW! Platinum Support

▶ OnDemand Training Library

Training. On your time.

Just-in-time education to maximize your impact.

With Gensym, not only do you have the leading real-time expert system development platform — but now, you also have access to an entire training library to turn every user into a power user.

Study after study has shown that it takes over five times as long for users to figure out software programs on their own, as opposed to with training. Even more importantly, training typically saves a user 1 to 3 hours per week — up to 150 hours annually. Unfortunately, knowledge has a shelf-life. If it isn't used within months or even weeks, the average workers loses up to 80% of what he or she has learned.

With our free, on-demand training library, there are no excuses about time commitments or cost — or lack of know-how. Training videos come with examples to help users better understand various features which is a proven learning tool.

Can't find what you need in the training library? No worries. Just submit your training request online. We'll review it and either work to produce the training module you need or have one of our training experts contact you directly for assistance.

How it works

1. Upgrade to WOW! Platinum or Gold Support by contacting us at success@gensym.com
2. Browse our training library or log a Training Module request ticket on support portal at <https://support.versata.com>
3. For training requests, a member of our specialist team will contact you to discuss your specific training needs.
4. Leave the rest to us. Our team will update or create a training module base on your requirements — or provide you with the assistance you need directly.

Platinum and Gold Support includes unlimited access to all of our training for every member of your team.

No time for training? Think again.

Get WOW! Platinum Support today. Contact success@gensym.com

